



SCHEDULE B: WARRANTY PROGRAM

- The Warranty Program, which is sponsored and underwritten by Waterwood Capital Group LLC, a Texas limited liability company and affiliate of IHPS, eliminates any penalties or other punitive fees or charges that IHPS is otherwise permitted to assess against residential Customers, including, without limitation, late fees, disconnect fees, reconnect fees, early termination fees, base fees, credit card processing fees, and subscription fees.
- Under the Warranty Program, any holdover variable rates will be set at a lower tier rate structure than Customers who are not enrolled in the Warranty Program. For fixed-price contracts, the contract price per kilowatt hour (kWh) will be increased by five/tenths of one cent (\$.005) per kWh for any Customer who opts out of the Warranty Program.
- All Customers have the right to opt out of the Warranty Program upon written notice to IHPS and be subject to IHPS' stated fee structure per event.
- The cost for participating in the Warranty Program is \$12.00 per month, which will be added to Customer's monthly bill unless Customer opts out of the Warranty Program as described above.